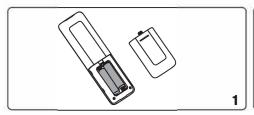


### 3. The Insensitivity Of Remote Control (The Functional Distance Is Less Than 3m.)

Please replace the batteries. If the problem is still not solved, please contact us to replace remote control and infrared ray receiver.





## Abnormal Operation: The TV Mount Can't Be Adjusted To 0° Or 75°

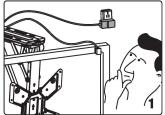
Please reset the system by following the instruction manual. If the problem is still not solved, please contact us to replace the product.





## Can't Operate

Please check if the power adaptor is properly connected to the product. If so, please turn the power on. If there is no buzzer sound or red light power indication, please check if the power adaptor works properly. If the power adaptor doesn't work please contact us to replace the power adaptor. If the power adaptor works properly, but the TV mount doesn't work, please contact us to replace the product.

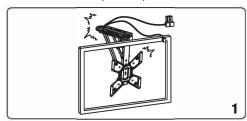






### **Abnormal Noise**

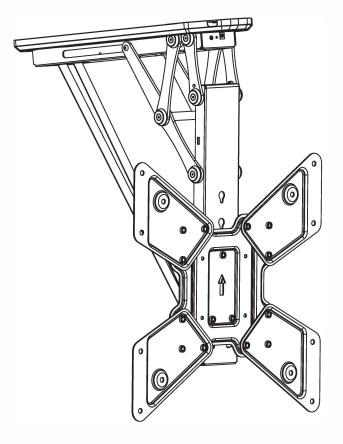
Please contact us to replace the product.





**INSTALLATION MANUAL** 

## Remote Control Motorized TV Ceiling Mount





**CAUTION:** DO NOT EXCEED RATED LISTED WEIGHT. SERIOUS INJURY OR PROPERTY DAMAGE MAY OCCUR!

TVCM5830BK





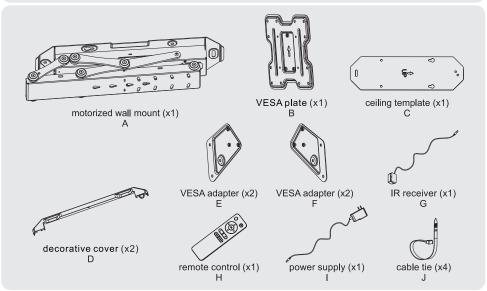


## **⚠ WARNING**

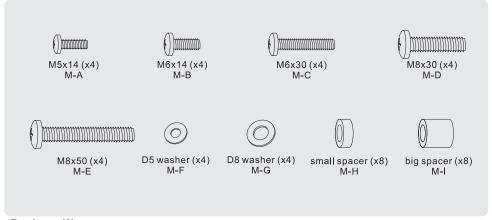
- Do not begin the installation until you have read and understood all the instructions and warnings contained in this installation sheet. If you have any questions regarding any of the instructions or warnings, please contact your local distributor.
- This mounting bracket was designed to be installed and utilised ONLY as specified in this manual. Improper installation of this product may cause damage or serious injury.
- This product should only be installed by someone with good mechanical ability who has basic building experience and fully understands this manual.
- Make sure that the supporting surface will safely support the combined weight of the equipment and all attached hardware and components.
- Always use an assistant or mechanical lifting equipment to safely lift and position the equipment.
- Tighten screws firmly, but do not over tighten. Over tightening can cause damage to the items, This greatly reduces their holding power.
- This product is intended for indoor use only. Using this product outdoors could lead to product failure and personal injury.
- Please do not disassemble or change the electronic components of the product without authorization.

### **Component Checklist**

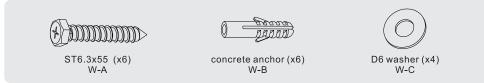
**IMPORTANT:** Ensure that you have received all parts according to the component checklist prior to installation. If any parts are missing or faulty, telephone your local distributor for a replacement.



#### Package M

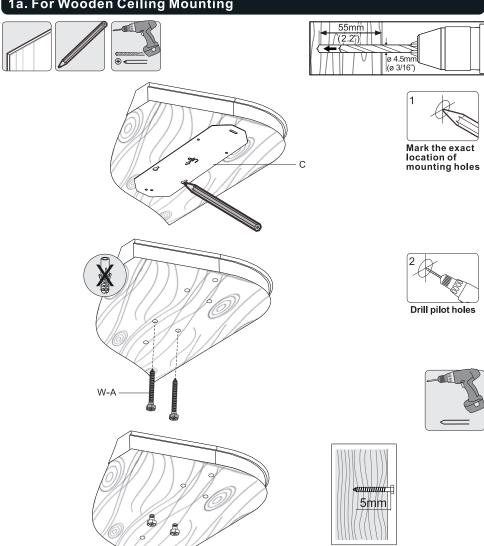


#### Package W



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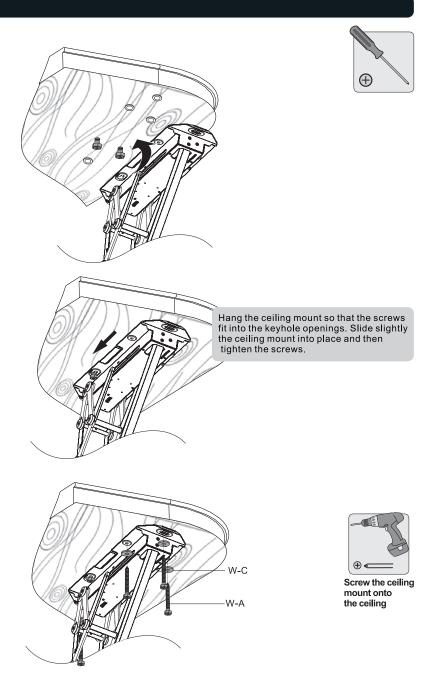
### 1a. For Wooden Ceiling Mounting



## **MARNING**

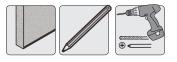
Tighten two screws leaving a 5mm space from the ceiling.

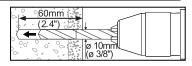
- Installers are responsible to provide hardware for other types of mounting situations.
- Installers must verify that the supporting surface will safely support the combined weight of the equipment and all attached hardware and components.

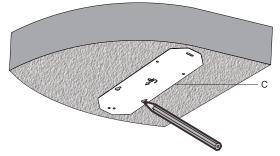


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### 1b. For Solid Brick and Concrete Ceiling Mounting

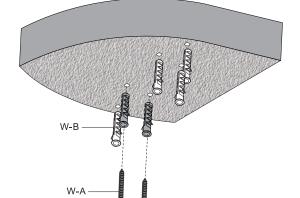








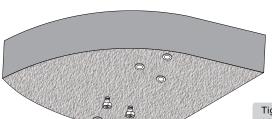
Mark the exact location of mounting holes

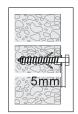




Drill pilot holes



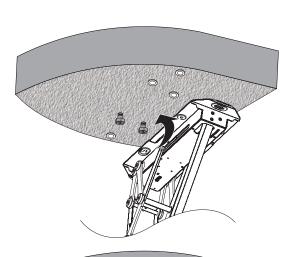




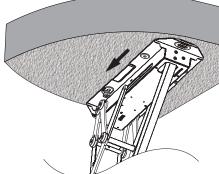
Tighten two screws leaving a 5mm space from the ceiling.

# **⚠** WARNING

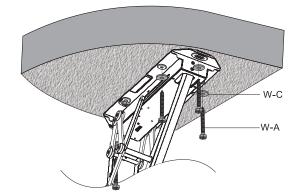
Installers must verify that the supporting surface will safely support the combined weight of the equipment and all attached hardware and components.







Hang the ceiling mount so that the screws fit into the keyhole openings. Slide slightly the ceiling mount into place and then tighten the screws.

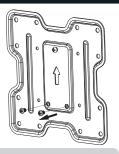




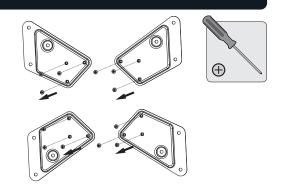
Screw the ceiling mount onto the ceiling

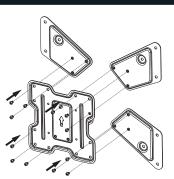
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### 2. Installing the VESA Plate

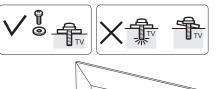


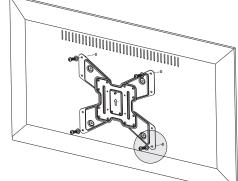
Remove the bottom screws from the VESA plate and keep the two screws for use later.

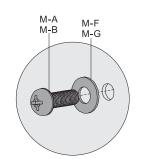












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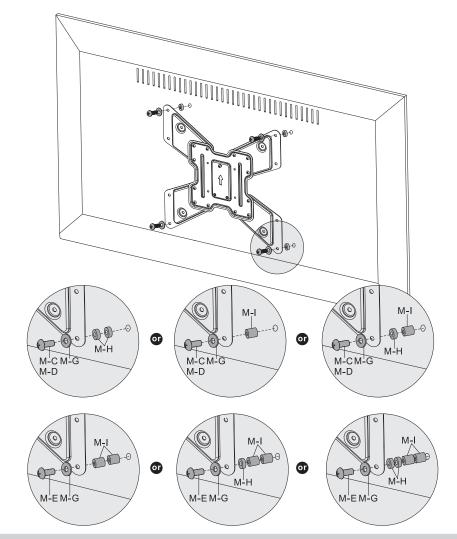
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### 2-2 For Recessed Back Screens or to Access A/V Inputs









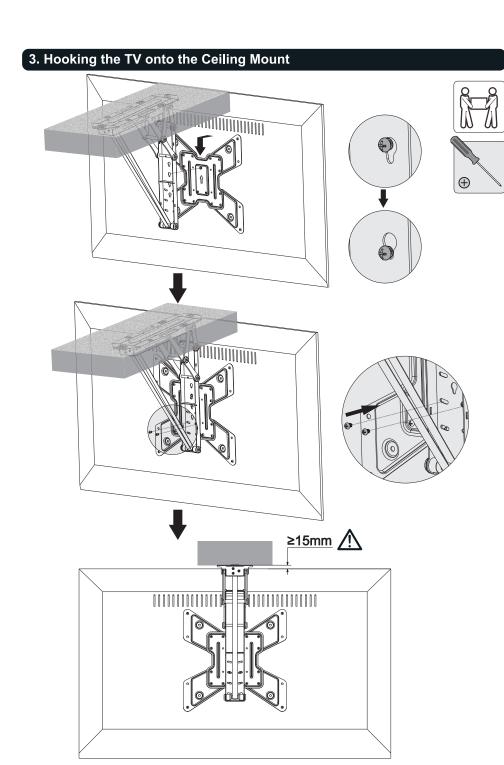
Note: Choose the appropriate screws, washers and spacers (if necessary) according to the type of screen.

- Screw the VESA plate onto the TV.
- Position the VESA plate as close as possible to the middle of the screen.

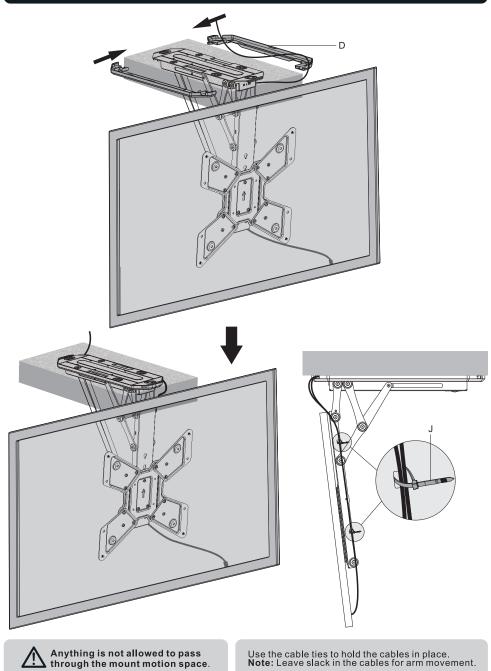


Tighten all screws but do not over tighten.

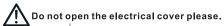
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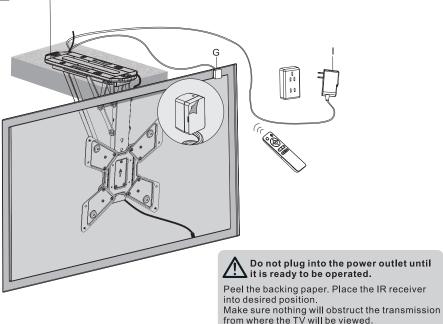


### 4. Installing the Decorative Covers and Running the Cables



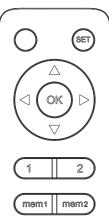
### 5. Placing the IR Receiver





### 6. The Remote Control Operating Instructions

RMT-01 remote control



#### Remote control operation instructions

#### NOTE: No-load running prohibited.

STEP 1:When powered, the buzzer sounds once beep, the TV ceiling mount will be in standby state. The TV ceiling mount is installed on a flat surface by default, and has a  $0^{\circ}~\sim\!75^{\circ}$  continuous adjustable tilt.

Please reset the tilt angle if you install the TV ceiling mount on a pitched surface.

STEP 2: Press and release ok to return the TV ceiling mount flat against the ceiling surface and hear one beep from the buzzer, the system will then enter a working condition.

Note: the remote control should use NO.7 AAA battery.

#### Reset mode

STEP 1: Restart the power.

STEP 2: Press and hold 1 for 3 seconds and repeat three times. The system will automatically find the position without human intervention. Once this is done, the system will automatically stop at the maximum position.

#### **Buttons function instructions**

Follow the Key function instructions below to operate.	
△ IN button, up	ward movement
○ OUT button, downward movement	
Stop button	
Memory button1.Press and hold for 3 seconds, the buzzer will sound twice beep beep, The memoris saved as location 1.	
Memory button 2. Press and hold for 3 seconds, the buzzer will sound twice beep beep, The memoris saved as location 2.	
	the memi button(location 1). Press and release button, and then press button, eiling mount will automatically swivel to the location1 after the buzzer sounds once.
$\sim$	the mem button(location 2). Press and release Dutton, and then press button, eiling mount will automatically swivel to the location2 after the buzzer sounds once.

#### Manual mode

- In any position (but the minimum position against the ceiling), when manually push up the TV ceiling mount over a distance. The TV ceiling mount will automatically return back to the minimum position against the ceiling.
- In the minimum position, when manually push up the TV ceiling mount over a little distance. The TV ceiling mount will automatically unfold at the maximum position.

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#### **LEARN MODE operation instructions**

The loss of matched remote control would result in TV ceiling mount being unusable. The LEARN MODE is used to learn how to use TV remote (ONLY suitable for the TV remote of popular brands.) to control TV ceiling mount.

#### Note:

- TV remote can't replace the all functions of matched remote control. Only LEARNING the three buttons functions. With  $\triangle$ ,  $\nabla$  and  $\bigcirc$  respectively.
- The user must follow the rules below when using the TV remote to control TV ceiling mount. Select the alternate buttons from the TV remote, and the button that can't direct control the TV.
- If you need to erase all the button functions LEARNED, press and hold 🚺 for 4 seconds and repeat five times.

If you don't erase them, the new button functions LEARNED every time will overwrite the last button functions LEARNED.

**LEARN MODE** instructions as shown below:

STEP1: Press and hold for 5 seconds until LED light on the matched remote control stays on, and then press (OR). The buzzer will sound once, the red LED light on the IR receiver will stay on, then the LEARN MODE will be entered.

STEP2: If LEARN \( \triangle \), please press \( \triangle \) on the matched remote control until the buzzer sounds twice. the red LED light on the IR receiver will change from being steady to a slow flash.

STEP3: Aim the TV remote at the IR receiver, and press the button on the TV remote that you need to set as the function of  $\triangle$  button until the buzzer sounds three times, the red LED light on the IR receiver will change from slow flash to a fast flash.

STEP4: Press (09) button on the matched remote control until the buzzer sounds four times. The red LED light on the IR receiver will turn off.  $\triangle$  button will be **LEARNED** successfully. If the buzzer only sounds once, then a LEARN failure. (The TV remote won't support the LEARNING function).

(Please follow step1 through step4 in turn if the user need to LEARN more buttons.)

#### Learn "Power" button on the TV remote:

Press and hold (m) for 5 seconds until LED light on the matched remote control stays on , and then press (0). The buzzer will sound once, the red LED light on the IR receiver will stay on, then press and hold 1 button on the matched remote control until the buzzer sounds twice, then release the 🕦 button. The red LED light on the IR receiver will change from being steady to a slow flash.

Aim the TV remote at the IR receiver, and press "Power" button. The buzzer will sound three times. The red LED light on the IR receiver will change from slow flash to a fast flash. Press (or) button on the matched remote control until the buzzer sounds four times. The red LED light on the IR receiver will turn off. "Power" button will be LEARNED successfully. If press "power" button, the TV wall mount will automatically reset.

Note: When there is no activity for over 20 seconds in any step .TV remote will automatically exit from the LEARN MODE.

#### Maintenance

- Check that the bracket is secure and safe to use at regular intervals(at least every three months).
- · Please contact your distributor if you have any questions.

### 7. Repair

# In Front



This repair guide intents to help you identify and solve the minor problems caused by unusual operation of the electric system of our electric TV mounts. The simple procedures in this manual are easy to follow and capable of solving the most problems happened in everyday use.

### Error Indication

### 1. The Buzzer Constantly Gives Out Alarm Sound:

### The Error Of Positioning Signal

Reset the system by following the instruction manual. If the alarm sound continues, please contact us to replace the product.



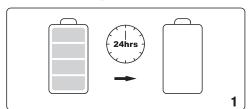


### **Remote Control Problems**

#### 1. Abnormal Loss Of Power

(Batteries Are Out Of Power After 24hrs Without Using The Remote Control.)

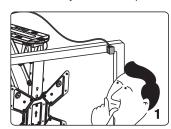
Please contact us to replace remote control.

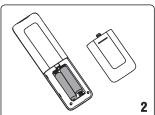




#### 2. Buttons On Remote Control Don't Work.

- 1. Please check if the infrared ray receiver is properly connected to the product.
- 2. Please check if the batteries have power. If the problem isn't solved, please contact us to replace the remote control and infrared ray receiver. If the problem is still not solved after the replacement, please contact us to replace the product.







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